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Ivy's 2 year Warranty

Warranty: The Ivy Rain Barrel® is warranted for two years from date of retail purchase against defects in material and workmanship, and is solely for the benefit of the original consumer purchaser. (Retain your dated sales receipt as proof of purchase).

COVERED: Replacement of defective parts. **NOT COVERED:** Damages caused by negligence, abuse, failure to perform normal maintenance, failure to properly winterize or failure to adhere to product instructions for use. Any other expense involving this product. This Warranty shall not apply to any defect, malfunction or failure to conform with the Warranty provisions if caused by damage (not resulting from defect or malfunction) due to unreasonable use or accidental occurrence involving the Purchaser. This includes CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES OR INCIDENTAL EXPENSES, INCLUDING DAMAGE TO PROPERTY and INJURY TO PERSONS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, which may vary from state to state. **QUALIFICATION FOR WARRANTY PERFORMANCE:** Email us at info@rainwatersolutions.com and include proof of purchase, narrative description of issue, photo of are described along with your name, address, and phone number. Rain Water Solutions will assess the issue and process your claim in a timely manner.

REQUEST FOR WARRANTY ACTION:

Please direct requests for action on this warranty or any other product inquiries to info@rainwatersolutions.com or send information to Rain Water Solutions, 3812 Tarheel Drive, Suite C, Raleigh, NC 27609. You can also reach us by phone at 919.835.1699 or via email at info@rainwatersolutions.com or the web www.RainWaterSolutions.com